

Department Mission:

To give aid and assistance to any veteran, the spouse or dependents of the veteran or the survivors of the veteran in applying for all benefits and aid to which they are entitled by federal, state and local laws rules and regulations.

Non-Mandated Services:

TITLE 33

ORS 408.410 Appointment of county service officer; duties; annual budget requirement. (1)

The county governing body in each county may appoint a service officer who shall give aid and assistance to any veteran, the spouse or dependents of the veteran or the survivors of the veteran, in applying for all benefits and aid to which they are entitled by federal, state or local laws, rules and regulations.

ORS 406.450 Services provided by county veterans' service officers.

(1) The Director of Veterans' Affairs shall establish a program to enhance and expand the services provided by county veterans' service officers appointed under ORS 408.410.

Department Overview:

Veterans' benefits are not automatic. Laws restrict the Veterans' Administration from developing, presenting and prosecuting claims against itself. Our office interprets regulations, helps gather required documentation and assists in filing claims for VA disability, pension and for survivor and dependents benefits. Our mission is to help guide the veteran throughout the process and to make sure they receive the benefits to which they are entitled.

Our goal is to reach out to all the veterans in Klamath County, making sure they are aware of the benefits that are available to them.

Successes and Challenges:

- County Veterans Service Officers advocate for veterans in Compensation and Pension claims and according to the Oregon Dept. of Veterans Affairs for every state dollar spent by the Klamath County Veterans Service Office the county receives \$400 Federal dollars in return.
- Successes for the Veterans' Service Office are measured in the monetary benefits we assist in obtaining for our clients. In the first 6 months of fiscal year 2014 - 2015, our office recovered \$1,226,471.19 in retro award pay for our veterans and their families. This amount does not include the amount they may receive on a monthly basis. The veterans use this money to purchase cars, furniture, etc., helping to support our local community.

- Klamath County veterans received \$36,963,000.00 in USDVA Compensation and Pension benefits in fiscal year 2013. Using the economic multiplier effect of 7, this yields economic activity in our county of \$258,741,000.00.
- The County Veterans' Service office has assisted 1,979 veterans and their dependents with in-office visits from July 1, 2014 to December 31, 2014. We have also made 14 out-of-office visits to veterans living in assisted care facilities. In addition our office has responded to 2,852 phone calls during this time period.
- As the County Veterans' Service Officer, I continue to participate in the Veterans Court. I am involved as a team member in assisting with the assessment of the veteran's needs and directing the veteran to available services. We currently have 29 veterans participating in the program. Twenty six veterans have graduated from the program.
- In conjunction with the County Clerk's office I am currently working on a veterans discount program. This program will offer veterans in the community discounts on purchases and services from business in Klamath County, bringing a new meaning to "Klamath Honors Veterans".

Budget Overview:

The Klamath County Veterans Service Office receives its operational funds from several different sources. A small portion of property taxes, Aid to County money from the Oregon Department of Veterans Affairs and Expansion and Enhancement money also from the Oregon Department of Veterans Affairs all supply the County Veterans Service Office with operational funds.

- **408.720.** (1) The county court or the board of county commissioners is authorized to levy, except as provided in subsection (3) of this section, in addition to the taxes now authorized to be levied by law, a county governing body may levy in each year a tax not exceeding one-eightieth of one percent (.000125) of the real market value of all property within the county, computed in accordance with ORS 308-207

Money received from the property tax levy and the Aid to County money from the Oregon Department of Veterans Affairs is used for office operations.

The Veterans Service Office receives \$10,440 a year from the Oregon Department of Veterans Affairs in Aid to County money.

- **406.310 Director authorized to aid veterans organizations.** From funds available to the office of the Director of Veterans' Affairs for this purpose, the director, with advice from the Advisory Committee, is authorized to aid veterans' organizations that have been accredited by the United States Department of Veterans Affairs and counties of the state, in connection with their respective programs of service to veterans.

The Expansion and Enhancement money varies yearly and the money for this year is currently pending in legislation. The Expansion and Enhancement money must be spent in accordance with

a plan submitted to and approved by the Oregon Department of Veteran Affairs. Currently \$20,000 of the Expansion and Enhancement money is used for the approved partial salary of an Office Specialist. Any remaining money must be spent per an ODVA approved plan.

- **ORS 406.460 Limitation on use of funds by county governing body; exceptions.** (1) A county governing body that receives funds under ORS 406.454 may not use the funds to supplant moneys appropriated by the county governing body for county veterans' service officers.

Significant Changes:

This budget reflects a probable move to Vandenberg Road in August, 2015.

Key issues:

Staff members are trained to assist veterans and their dependents in applying for VA and State benefits. We attend state accreditation training twice yearly and national service officer training yearly in order to obtain and/or maintain accreditation to practice VA law. Training allows staff to remain informed and educated in the laws and regulations that affect the claim process of applying for veterans benefits.

We continue to develop new practices and implement new software in order to make the office run more cost effectively and to serve our veterans and their families more efficiently.

The Association of County Veterans Service Officers through a pilot program proposed a Senate Bill that would provide extra money to the County Veterans Service Offices. Senate Bill 1100 was approved and is administered and funded through the Oregon Department of Veterans Affairs budget. This money is to be used for expansion and enhancement of the County Veterans Service Office. The money can be used for the hiring of staff and staff training, and for the purchase of equipment, software and furniture. It is also to be used for outreach to veterans in the community.

Due to the uncertainties of Expansion and Enhancement money received from the Oregon Department of Veterans Affairs, I cannot plan ahead on what funds will be available from this program.

Without the County Veterans Service Office many veterans would be unaware they are eligible to apply for VA benefits. Those that try to apply for benefits on their own usually give up and do not follow through due to the complexities of navigating the VA system. The result would be less VA and State generated funds coming into the county.

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Klamath County, Oregon
2015-2016 Budget Financial Presentation
4070 Veterans Services

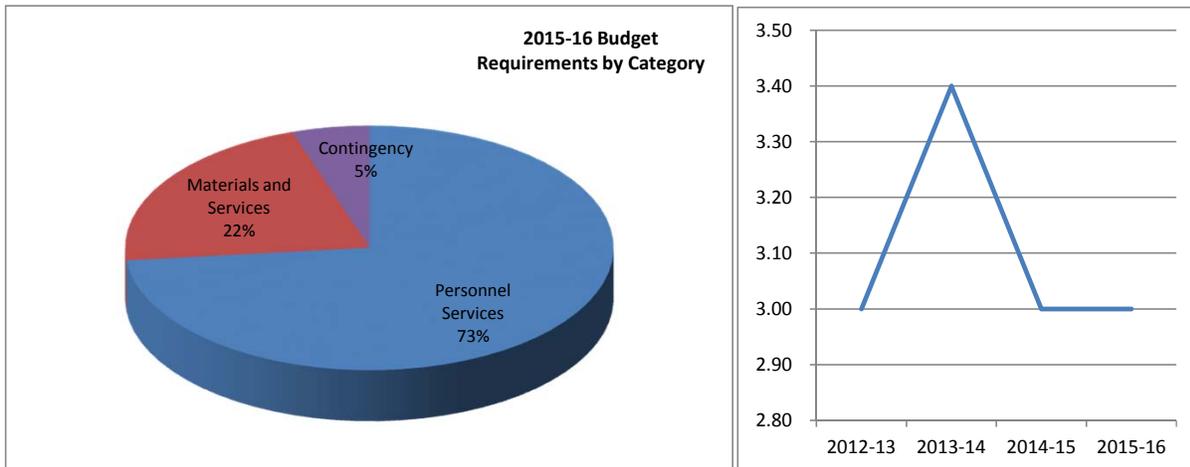
	2012-13 Actual	2013-14 Actual	2014-15 Budget	2015-16 Budget
Requirements by Budgetary Category				
Personnel Services	166,876	181,096	190,732	195,573
Materials and Services	79,520	78,131	57,059	57,400
Subtotal Current Expenditures	246,396	259,227	247,791	252,973
Interfund Transfers	2,144	2,144	-	-
Contingency	-	-	18,899	13,717
Unappropriated Fund Balance	86,205	65,315	-	-
Subtotal Noncurrent Expenditures	88,349	67,459	18,899	13,717
Total Requirements by Budgetary Category	334,745	326,686	266,690	266,690

Requirements by Fund				
Veterans Service (2470)	334,745	326,686	266,690	266,690
Total Requirements by Fund	334,745	326,686	266,690	266,690

Resources by Budgetary Category				
Taxes	208,299	183,999	186,000	186,000
Intergovernmental	49,003	56,150	10,440	10,440
Investment Earnings	251	332	250	250
Miscellaneous	10	-	-	-
Beginning Fund Balance	77,182	86,205	70,000	70,000
Total Resources by Budgetary Category	334,745	326,686	266,690	266,690

Full-Time Employee Equivalents	3.00	3.40	3.00	3.00
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Mandate	Total Cost	Personnel Services	FTE
Veterans Services	266,690	195,573	3.00
Total Mandates	266,690	195,573	3.00



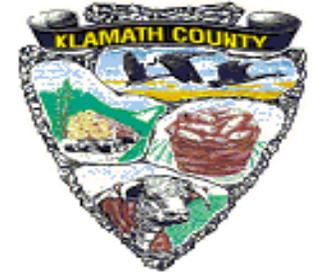
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General Ledger

Budget Analysis

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 Fiscal Year: 2016



2013 Actual	2014 Actual	2015 Adopted	2015 Estimated	Account	Description	FTE	2016 Requested	2016 Proposed	2016 Approved	2016 Adopted
				2470	Veterans Service					
				4070	Veterans Services					
				R10	Property Taxes					
209,094.58	184,213.93	186,000.00	0.00	4071-4000-4001	Property Taxes - Current	0.00	186,000.00	186,000.00	0.00	0.00
(795.78)	(214.46)	0.00	0.00	4071-4000-4001	Property Taxes - Prior	0.00	0.00	0.00	0.00	0.00
Property Taxes Totals:										
208,298.80	183,999.47	186,000.00	0.00			0.00	186,000.00	186,000.00	0.00	0.00
0.00	0.00	0.00	0.00	R30	Charges for Service					
				4071-4000-4301	Copies	0.00	0.00	0.00	0.00	0.00
Charges for Service Totals:										
0.00	0.00	0.00	0.00			0.00	0.00	0.00	0.00	0.00
				R40	Other Local Revenue					
10.00	0.00	0.00	0.00	4071-4000-4400	Miscellaneous	0.00	0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00	4071-4000-4401	Donations	0.00	0.00	0.00	0.00	0.00
Other Local Revenue Totals:										
10.00	0.00	0.00	0.00			0.00	0.00	0.00	0.00	0.00
				R41	Interest					
251.29	331.68	250.00	0.00	4071-4000-4495	Investments - Interest On	0.00	250.00	250.00	0.00	0.00
Interest Totals:										
251.29	331.68	250.00	0.00			0.00	250.00	250.00	0.00	0.00
				R51	State of Oregon					
49,002.92	56,150.12	10,440.00	0.00	4071-4000-4548	Grants - Dep of Vetrans Affair	0.00	10,440.00	10,440.00	0.00	0.00
State of Oregon Totals:										
49,002.92	56,150.12	10,440.00	0.00			0.00	10,440.00	10,440.00	0.00	0.00
				R70	Interfund Transfers					
0.00	0.00	0.00	0.00	4071-4000-4902	Trans - Equipment Reserve	0.00	0.00	0.00	0.00	0.00
Interfund Transfers Totals:										
0.00	0.00	0.00	0.00			0.00	0.00	0.00	0.00	0.00
				R90	Fund Balances					
77,181.59	86,204.70	70,000.00	0.00	4071-4000-4995	Beginning Fund Balance	0.00	70,000.00	70,000.00	0.00	0.00

2013 Actual	2014 Actual	2015 Adopted	2015 Estimated	Account	Description	FTE	2016 Requested	2016 Proposed	2016 Approved	2016 Adopted
77,181.59	86,204.70	70,000.00	0.00		Fund Balances Totals:	0.00	70,000.00	70,000.00	0.00	0.00
334,744.60	326,685.97	266,690.00	0.00		REVENUES TOTALS:	0.00	266,690.00	266,690.00	0.00	0.00
				E10	Personnel Services					
113,516.81	118,082.99	123,785.00	0.00	4071-4000-5000	Salaries and Wages	3.00	125,804.00	125,804.00	0.00	0.00
818.51	1,110.37	0.00	0.00	4071-4000-5011	Overtime	0.00	0.00	0.00	0.00	0.00
8,269.71	8,966.33	9,470.00	0.00	4071-4000-5110	FICA	0.00	9,624.00	9,624.00	0.00	0.00
79.12	88.86	103.00	0.00	4071-4000-5120	Workmans Compensation Tax	0.00	104.00	104.00	0.00	0.00
26,250.00	28,250.30	31,500.00	0.00	4071-4000-5130	Medical Insurance	0.00	33,300.00	33,300.00	0.00	0.00
127.90	127.80	128.00	0.00	4071-4000-5133	Life Insurance	0.00	87.00	87.00	0.00	0.00
61.20	61.20	61.00	0.00	4071-4000-5134	Short Term Disability	0.00	549.00	549.00	0.00	0.00
12,453.72	18,874.35	21,043.00	0.00	4071-4000-5140	Retirement - General	0.00	21,387.00	21,387.00	0.00	0.00
2,626.37	2,738.85	2,166.00	0.00	4071-4000-5156	Unemployment Compensation	0.00	2,202.00	2,202.00	0.00	0.00
2,672.27	2,794.62	2,476.00	0.00	4071-4000-5157	Workmans Compensation	0.00	2,516.00	2,516.00	0.00	0.00
166,875.61	181,095.67	190,732.00	0.00		Personnel Services Totals:	3.00	195,573.00	195,573.00	0.00	0.00
				E20	Material and Services					
16,299.35	3,134.70	0.00	0.00	4071-4000-6001	Advertising	0.00	0.00	0.00	0.00	0.00
1,103.70	0.00	1,000.00	0.00	4071-4000-6204	Maintenance Contracts	0.00	1,000.00	1,000.00	0.00	0.00
0.00	396.51	150.00	0.00	4071-4000-6205	Shredding Services	0.00	150.00	150.00	0.00	0.00
1,454.50	1,462.25	0.00	0.00	4071-4000-6232	Software Support	0.00	0.00	0.00	0.00	0.00
240.00	1,997.00	225.00	0.00	4071-4000-6310	Dues & Fees	0.00	225.00	225.00	0.00	0.00
1,208.56	6,648.38	0.00	0.00	4071-4000-6330	Equipment	0.00	0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00	4071-4000-6339	Interest Expense	0.00	0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00	4071-4000-6501	Operating Expenses	0.00	0.00	0.00	0.00	0.00
375.00	2,547.12	0.00	0.00	4071-4000-6511	Public Outreach	0.00	0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00	4071-4000-6535	Equipment Maint & Repair	0.00	0.00	0.00	0.00	0.00
2,750.00	0.00	0.00	0.00	4071-4000-6538	Building Maint & Repair	0.00	0.00	0.00	0.00	0.00
2,871.89	1,022.22	1,350.00	0.00	4071-4000-6600	Supplies - Office	0.00	50.00	50.00	0.00	0.00
0.00	0.00	500.00	0.00	4071-4000-6601	Supplies - Other	0.00	200.00	200.00	0.00	0.00
0.00	2,065.74	1,500.00	0.00	4071-4000-6602	Copier Maint & Supplies	0.00	1,500.00	1,500.00	0.00	0.00
814.00	857.99	2,000.00	0.00	4071-4000-6603	Postage	0.00	0.00	0.00	0.00	0.00
3,030.79	9,268.94	4,000.00	0.00	4071-4000-6701	Mgmt Travel & Training	0.00	4,000.00	4,000.00	0.00	0.00

2013 Actual	2014 Actual	2015 Adopted	2015 Estimated	Account	Description	FTE	2016 Requested	2016 Proposed	2016 Approved	2016 Adopted
6,712.19	10,159.48	3,000.00	0.00	4071-4000-6702	Staff Travel & Training	0.00	3,000.00	3,000.00	0.00	0.00
2,264.31	1,574.28	2,800.00	0.00	4071-4000-6755	Telephone	0.00	2,800.00	2,800.00	0.00	0.00
39,124.29	41,134.61	16,525.00	0.00		Material and Services Totals:	0.00	12,925.00	12,925.00	0.00	0.00
				E21	Interdepartmental Charges					
22,457.00	17,939.00	20,127.00	0.00	4071-4000-6990	Internal Services	0.00	18,717.00	18,717.00	0.00	0.00
13,606.00	14,087.00	15,220.00	0.00	4071-4000-6991	Facility Services	0.00	17,447.00	17,447.00	0.00	0.00
1,800.00	1,500.00	1,496.00	0.00	4071-4000-6992	Steering Comm Hardware Chg	0.00	3,136.00	3,136.00	0.00	0.00
630.00	1,220.00	1,359.00	0.00	4071-4000-6993	Steering Comm User Chg	0.00	1,425.00	1,425.00	0.00	0.00
724.00	784.00	812.00	0.00	4071-4000-6994	Risk Management	0.00	826.00	826.00	0.00	0.00
1,179.00	1,467.00	1,520.00	0.00	4071-4000-6995	Insurance Liability	0.00	1,624.00	1,624.00	0.00	0.00
0.00	0.00	0.00	0.00	4071-4000-6997	Insurance Work Comp	0.00	0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00	4071-4000-6999	Office Supplies - Internal	0.00	300.00	300.00	0.00	0.00
0.00	0.00	0.00	0.00	4071-4000-6999	Postage - Internal	0.00	1,000.00	1,000.00	0.00	0.00
0.00	0.00	0.00	0.00	4071-4000-6999	Tech Supplies - Internal	0.00	0.00	0.00	0.00	0.00
40,396.00	36,997.00	40,534.00	0.00		Interdepartmental Charges Totals:	0.00	44,475.00	44,475.00	0.00	0.00
				E30	Capital Outlay					
0.00	0.00	0.00	0.00	4071-4000-7001	Office Equipment	0.00	0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00	4071-4000-7002	Office Furniture	0.00	0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00	4071-4000-7003	Computer Equipment	0.00	0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00	4071-4000-7004	Computer Software	0.00	0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00		Capital Outlay Totals:	0.00	0.00	0.00	0.00	0.00
				E70	Interfund Transfers					
2,144.00	2,144.00	0.00	0.00	4071-4000-9003	Trans - Equipment Reserve	0.00	0.00	0.00	0.00	0.00
2,144.00	2,144.00	0.00	0.00		Interfund Transfers Totals:	0.00	0.00	0.00	0.00	0.00
				E80	Contingencies					
0.00	0.00	18,899.00	0.00	4071-4000-9800	Operating Contingency	0.00	13,717.00	13,717.00	0.00	0.00
0.00	0.00	18,899.00	0.00		Contingencies Totals:	0.00	13,717.00	13,717.00	0.00	0.00
				E81	Fund Balance & Reserves					
0.00	0.00	0.00	0.00	4071-4000-9900	Reserve Future Expenditures	0.00	0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00		Fund Balance & Reserves Totals:	0.00	0.00	0.00	0.00	0.00
				E90	Unappropriated Fund Balance					

2013 Actual	2014 Actual	2015 Adopted	2015 Estimated	Account	Description	FTE	2016 Requested	2016 Proposed	2016 Approved	2016 Adopted
86,204.70	65,314.69	0.00	0.00	4071-4000-9990	Unappropriated Fund Balance	0.00	0.00	0.00	0.00	0.00
86,204.70	65,314.69	0.00	0.00		Unappropriated Fund Balance Total	0.00	0.00	0.00	0.00	0.00
334,744.60	326,685.97	266,690.00	0.00		EXPENDITURES TOTALS:	3.00	266,690.00	266,690.00	0.00	0.00
334,744.60	326,685.97	266,690.00	0.00		DEPARTMENT REVENUES	0.00	266,690.00	266,690.00	0.00	0.00
334,744.60	326,685.97	266,690.00	0.00		DEPARTMENT EXPENSES	3.00	266,690.00	266,690.00	0.00	0.00
0.00	0.00	0.00	0.00		Veterans Services Totals:	(3.00)	0.00	0.00	0.00	0.00
334,744.60	326,685.97	266,690.00	0.00		FUND REVENUES	0.00	266,690.00	266,690.00	0.00	0.00
334,744.60	326,685.97	266,690.00	0.00		FUND EXPENSES	3.00	266,690.00	266,690.00	0.00	0.00
0.00	0.00	0.00	0.00		Veterans Service Totals:	(3.00)	0.00	0.00	0.00	0.00
334,744.60	326,685.97	266,690.00	0.00		REPORT REVENUES	0.00	266,690.00	266,690.00	0.00	0.00
334,744.60	326,685.97	266,690.00	0.00		REPORT EXPENSES	3.00	266,690.00	266,690.00	0.00	0.00
0.00	0.00	0.00	0.00		REPORT TOTALS:	(3.00)	0.00	0.00	0.00	0.00